




PARTICIPATION IS **FREE** AND THE PROTECTION IS **PRICELESS**.

RECEIVE A **FREE TEMPERATURE AND WATER SENSOR KIT** CONNECTED TO A 24/7 MONITORING SYSTEM THAT ALERTS YOU TO TAKE ACTION **BEFORE** DAMAGES OCCUR.



> > > > > Watch for an email inviting you to participate or reserve your sensor kit now at [info.churchmutual.com/sensor-program](http://info.churchmutual.com/sensor-program)

### SENSOR INSTALLATION CHECKLIST

Information below is needed for **activating alerts on [www.hsb.com/mysensors](http://www.hsb.com/mysensors)**

PROTECTING  
THE GREATER  
GOOD.



#### Account Number

(Account number = sign-up key on [www.hsb.com/mysensors](http://www.hsb.com/mysensors))

#### Primary Contact

Name

Cell phone

Email

Cell phone carrier

#### Contact 2

Name

Cell phone

Email

Cell phone carrier

#### Contact 3

Name

Cell phone

Email

Cell phone carrier

#### Locations of Equipment

Gateway

Temperature Sensor(s)

Water Sensor

Need Help? Call the Monitoring and Support line at **(844) 863-4646**.



3000 Schuster Lane  
P.O. Box 357  
Merrill, WI 54452-0357

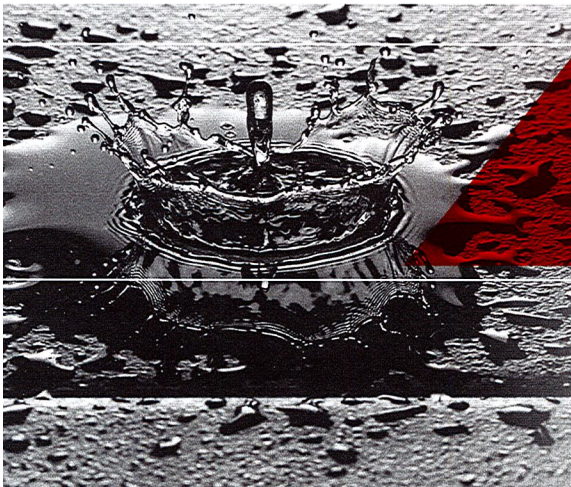


## DON'T LET **FROZEN PIPES** DISRUPT YOUR MINISTRY **EVER AGAIN.**

AS A **VALUED CHURCH MUTUAL CUSTOMER**, YOU  
HAVE BEEN SELECTED TO RECEIVE A **FREE WATER AND  
TEMPERATURE SENSOR KIT** AND 24/7 MONITORING

Exclusive Sensor Program for:

Exclusively for Church Mutual Insurance Company customers. Register now at [info.churchmutual.com/sensor-program](http://info.churchmutual.com/sensor-program)



## Welcome to **Church Mutual's Sensor Program**

Activate the enclosed kit within 10 days.

**PREVENTING WATER DAMAGE** BEGINS BY  
MAKING YOUR HOUSE OF WORSHIP **SMART.**

**1** Install your  
Sensors with  
the Installation  
Guide  
provided.

**2** Use the  
Placement  
Guide to  
determine your  
ideal sensor  
locations.

**3** Activate alerts at  
[www.hsb.com/mysensors](http://www.hsb.com/mysensors).

PROTECTING  
THE GREATER  
GOOD.



Installation questions? Call the Monitor and Support Line **(844) 863-4646**.

## Temperature and Water Sensors

Frozen pipes and water damage are always threats but even more so when facilities like houses of worship have limited occupancy during the week. Every year more than 1,000 Church Mutual customers experience damage and disruption to their ministries.

Our temperature and water sensors are connected to a 24/7 monitoring alert system. Alerts are sent via text, email or phone to one or several contacts if a temperature or water sensor relays a low temperature or presence of water reading.

### It pays to participate:

- Every year, thousands of organizations experience frozen pipes.
- The average damage caused by a frozen pipe costs \$17,000 and doors were able to stay open and ministries were not interrupted.
- Last year one customer prevented damage estimated at \$52,000.
- Church Mutual is offering this service to our customers for free. After the first year there may be a monthly monitoring charge for the service.

### Protection begins with three easy steps

1. Register at <http://info.churchmutual.com/sensor-program> to receive your sensors.
2. Install your sensors with the quick set-up guide provided. Additional information is available at <http://info.churchmutual.com/sensor-program-installation>.
3. Verify that your sensors are communicating with the 24/7 monitoring alert system.

Visit <http://info.churchmutual.com/sensor-program> reserve your temperature and water sensors or to review our FAQ sheet on the program.

For additional information please contact your sales representative or call customer service at (800) 554-2642, option 1

## Installing your sensors

### A quick and simple guide to getting started

Your sensor and gateway system provides real-time notifications that can help you protect your house of worship from a pipe freeze or a water intrusion. It takes just a few simple steps and tools to install and activate your sensors.

## What's included

Depending on your facility, your system will include some or all of the following components:

### Gateway

- Receives information from sensors
- Transmits data to Monitoring and Support Center
- Must be plugged in (has battery back-up for emergencies)



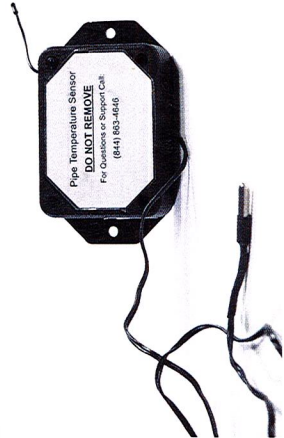
### Room Temperature Sensor

- Monitors temperature of a room
- Battery-powered (batteries last approximately 2-3 years)



### Pipe Temperature Sensor

- Monitors temperature of pipes
- Battery-powered (batteries last approximately 2-3 years)



- Monitors for presence of water in chosen location
- Battery-powered (batteries last approximately 2-3 years)

### Accessories

- Installation guide
- Power adapter
- AA batteries
- Zip ties
- Adhesive strips
- Alcohol wipes

## What you will need



- Crosshead screwdriver (No. 1 Phillips)
- Cutting pliers or scissors
- Internet-connected computer or mobile device

**Note: If any of the items are missing or appear damaged, please call the Monitoring and Support Center at (844) 863-4646**

## See how it's done

Watch a complete video guide to installation at <https://www.hsb.com/mysensors>

## Step 1: Power up the components

Start by turning everything on to ensure it is functioning.



- Plug in the gateway using the included A/C cable and turn it to "ON."



- Unscrew the back of the sensor box and remove the cover. Insert the batteries, making sure to orient the (+) and (-) sides correctly. Replace the cover and screw it back in place.



- After installing batteries in the sensors, check the gateway to be sure all three green lights are on.

## Step 2: Choose and place your sensors and gateway

Next you'll identify the best location for each component and place them in that location **WITHOUT** attaching them. You'll eventually attach them during the last step – once you know they are all communicating properly.

**Need help deciding where to place sensors? Download "Sensor Placement Guide" from <https://www.hsb.com/mysensors>**

- The **room temperature sensor** should be placed in a heated, occupied area of building. It can be placed in an inconspicuous location, such as on a cabinet top, or attached to a wall.
- The **pipe temperature sensor** should be placed on a water pipe that could be exposed to cold air in the event your facility loses power. This could include an unheated basement, or near an air vent in a mechanical room.
- The **water sensor** should be placed in area where water intrusion can occur. This could include a basement, near a water heater, or in a vulnerable area where valuable property is stored. Avoid placing the sensor where nuisance water might collect, such as near sump pump.
- The **gateway** should be in a location central to all your sensors. It can be placed on a cabinet top or other surface, or attached to a wall. It has to be plugged in at all times – the outlet cannot be on/off controlled.

## Step 3: Verify and activate your system, and permanently attach devices

## Notes

The final step is to complete the online installation tool, where you'll verify your devices and activate your account. Once that's completed, you can attach each sensor permanently.

Begin the verification process by going to <https://www.hsb.com/mysensors>. An online form will guide you through inputting information about the location of your devices, as well as information for those who should be contacted in the event of an alert.

Church Mutual  
Home Support FAQ Contact Us Login

### MySensors

Munich RE  
Member Since 1984

#### Verify your installation

Once you've correctly installed your sensors in all the right spots, the final step is to verify your devices are properly transmitting information to the Monitoring and Support Center. We'll walk you through this quick and simple process.

[Get started](#)

#### Check your sensors

Readings from your sensors are available anytime.

[View data](#)

#### Troubleshoot your sensors

Need assistance with installation or activation?

[Get help](#)

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If during the verification you see that any device's signal strength is too weak, try moving the device or the gateway to an alternative location. For more information on where to place your sensors, visit the support page.

After you've verified all information, you must also activate your account. Click the "Activate now" button to do so.

Once you complete the verification and activation, go ahead and permanently attach each device.

**Congratulations on a successful installation.**